



## Two-Way Radio User's Guide Radio bidirectionnelle Guide d'utilisation



KEM-PK13918-01

**KV500 Series  
Série KV500**

### Body-Worn Operation

To maintain compliance with FCC/Health Canada RF exposure guidelines, if you wear a radio on your body when transmitting, always place the radio in a Motorola-supplied or approved clip, holder, holster, case or body harness for this product. Use of non-Motorola-approved accessories may exceed FCC/Health Canada RF exposure guidelines.

If you do not use one of the Motorola-supplied or approved body-worn accessories and are not using the radio held in the normal use position, ensure the radio and its antenna are at least 1 inch (2.5 cm) from your body when transmitting.

### Data Operation

If applicable, when using any data feature of the radio with or without an accessory cable, position the radio and its antenna at least one inch (2.5 cm) from the body.

### Approved Accessories

For a list of approved Motorola accessories, visit our Web site at [www.Motorola.com](http://www.Motorola.com).

### Electromagnetic Interference/Compatibility

**Note:** Nearly every electronic device is susceptible to electromagnetic interference (EMI) if inadequately shielded, designed or otherwise configured for electromagnetic compatibility. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference; and
2. This device must accept any interference received, including interference that may cause undesired operation.

The term "IC" before the equipment certification number only signifies that the Industry Canada technical specifications were met.

### Facilities

To avoid electromagnetic interference and/or compatibility conflicts, turn off your radio in any facility where posted notices instruct you to do so. Hospitals or health care facilities may be using equipment that is sensitive to external RF energy.

### Aircraft

When instructed to do so, turn off your radio when onboard an aircraft. Any use of a radio must be in accordance with applicable regulations per airline crew instructions.

### Medical Devices – Pacemakers

The Advanced Medical Technology Association recommends that a minimum separation of 6 inches (15 cm) be maintained between a handheld wireless radio and a pacemaker. These recommendations are consistent with the independent research by and recommendations of the U.S. Food and Drug Administration.

People with pacemakers should:

- ALWAYS keep the radio more than 6 inches (15 cm) from their pacemaker when the radio is turned ON.
- Not carry the radio in the breast pocket.
- Use the ear opposite the pacemaker to minimize the potential for interference.

- Turn the radio OFF immediately if there is any reason to suspect that interference is taking place.

### Medical Devices – Hearing Aids

Some digital wireless radios may interfere with some hearing aids. In the event of such interference, you may want to consult your hearing aid manufacturer to discuss alternatives.

### Other Medical Devices

If you use any other personal medical device, consult the manufacturer of your device to determine if it is adequately shielded from RF energy. Your physician may be able to assist you in obtaining this information.

### Safety and General Use While Driving

Check the laws and regulations regarding the use of radios in the area where you drive, and always obey them. If you do use your radio while driving, please:

- Give full attention to driving and to the road.
- Use hands-free operation, if available.
- Pull off the road and park before making or answering a call if driving conditions so require.

Do not place a portable radio in the area over an air bag or in the air bag deployment area. Air bags inflate with great force. If a portable radio is placed in the air bag deployment area and the air bag inflates, the radio may be propelled with great force and cause serious injury to occupants of the vehicle.

### Potentially Explosive Atmospheres

Turn off your radio prior to entering any area with a potentially explosive atmosphere. Only radio types that are especially qualified should be used in such areas as "Intrinsically Safe." Do not remove, install or charge batteries in such areas. Sparks in a potentially explosive atmosphere can cause an explosion or fire resulting in bodily injury or even death.

**Note:** The areas with potentially explosive atmospheres referred to above include fueling areas such as below decks on boats, fuel or chemical transfer or storage facilities, areas where the air contains chemicals or particles (such as grain, dust or metal powders) and any other area where you would normally be advised to turn off your vehicle engine. Areas with potentially explosive atmospheres are often—but not always—posted.

### Blasting Caps and Areas

To avoid possible interference with blasting operations, turn off your radio when you are near electrical blasting caps, in a blasting area, or in areas posted "Turn off two-way radios." Obey all signs and instructions.

### Operational Cautions

#### Antennas

Do not use any portable radio that has a damaged antenna. If a damaged antenna comes into contact with your skin, a minor burn can result.

#### Batteries

All batteries can cause property damage and/or bodily injury such as burns if a conductive material—like jewelry, keys or beaded chains—touch exposed terminals. The conductive material may complete an electrical circuit (short circuit) and become quite hot. Exercise care in handling any charged battery, particularly when placing it inside a pocket, purse or other container with metal objects.

#### Battery Charger Safety Instructions:

#### Save these Instructions

1. Do not expose the charger to rain or snow.
2. Do not operate or disassemble the charger if it has received a sharp blow, or has been dropped or damaged in any way.
3. Never alter the AC cord or plug provided with the unit. If the plug will not fit the outlet, have the proper outlet installed by a qualified electrician. An improper condition can result in a risk of electric shock.
4. To reduce the risk of damage to the cord or plug, pull the plug rather than the cord when disconnecting the charger from the AC receptacle.
5. To reduce the risk of electric shock, unplug the charger from the outlet before attempting any maintenance or cleaning.
6. Use of an attachment not recommended or sold by Motorola may result in a risk of fire, electric shock or personal injury.
7. Make sure the cord is located so it will not be stepped on, tripped over or subjected to damage or stress.
8. An extension cord should not be used unless absolutely necessary. Use of an improper extension cord could result in a risk of a fire and/or electric shock. If an extension cord must be used, make sure that:
  - The pins on the plug of the extension cord are the same number, size and shape as those on the plug of the charger.
  - The extension cord is properly wired and in good electrical condition.
  - The cord size is 18 AWG for lengths up to 100 feet, and 16 AWG for lengths up to 150 feet.
9. The supply cord of this charger cannot be replaced. If the cord is damaged, call Motorola Product Services at 1-800-353-2729 in the USA or 1-888-390-6456 TTY (text telephone).

**Note:** Use of this radio outside the country where it was intended to be distributed is subject to government regulations and may be prohibited.

#### Using the Desk Stand Charger (Optional Accessory)

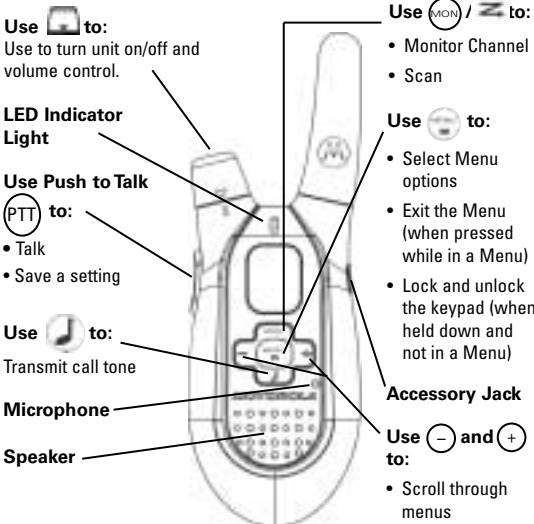
The desk stand charger provides drop-in charging convenience for NiMH batteries and can be placed on any flat surface, such as a desk or workbench. Charge the NiMH battery overnight (at least 16 hours) before using it for the first time. After the initial charge, an empty battery is fully charged within 14 hours.

1. Follow steps 1-5 from "Installing the NiMH Battery Pack" above.
2. Plug the AC power supply into the plug on the desk stand.
3. Plug the AC power supply into a standard wall outlet.
4. Remove the battery pocket inserts from the charger pockets.
5. With a radio facing forward, slide it into one of the charging pockets.

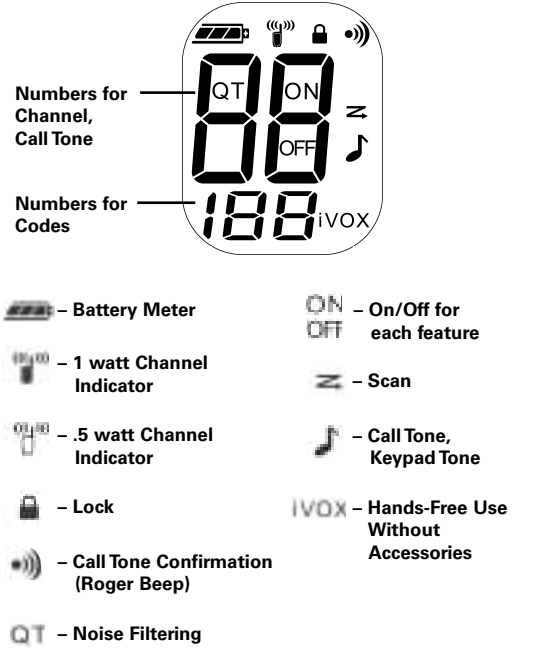
#### Notes

- The light on the charging base will glow continuously when radio/battery is inserted.
- When moving between hot and cold temperatures, do not charge the battery until the battery temperature acclimates (usually about 20 minutes).

### Control Buttons



### Display Screen Guide



### Getting Started

#### Installing the Batteries:

Your radio uses three AA Alkaline batteries and beeps when the batteries are low.

1. Turn the radio off.
2. With the back of the radio facing you, lift the battery latch up to release the battery cover and remove the cover.
3. Insert three AA Alkaline batteries as shown on the inside of the battery compartment.
4. Reposition the battery cover and press down to secure.

**NOTE:** The KV500 model radio can use a NiMH rechargeable battery instead of three AA batteries. A rechargeable battery upgrade kit is available with rechargeable version.

#### Installing the NiMH Battery Pack:

1. Turn the radio off.
2. Follow step 2 above to remove the battery cover.
3. Remove the battery pack from the clear plastic bag. **Do not disassemble or unwrap the battery pack.**
4. Insert the NiMH battery pack so the "This Side Up" is showing.
5. Reposition the battery cover and press down to secure.

#### Battery Meter

The battery icon shows the battery charge level, from full to empty . When the battery is empty, the radio chirps periodically after releasing . The radio powers off when the voltage drops below a predetermined level to protect the rechargeable battery.

**Note:** Remove the batteries before storing your radio for extended periods of time. Batteries corrode over time and may cause permanent damage to your radio.

#### Using the Desk Stand Charger (Optional Accessory)

The desk stand charger provides drop-in charging convenience for NiMH batteries and can be placed on any flat surface, such as a desk or workbench. Charge the NiMH battery overnight (at least 16 hours) before using it for the first time. After the initial charge, an empty battery is fully charged within 14 hours.

1. Follow steps 1-5 from "Installing the NiMH Battery Pack" above.
2. Plug the AC power supply into the plug on the desk stand.
3. Plug the AC power supply into a standard wall outlet.
4. Remove the battery pocket inserts from the charger pockets.
5. With a radio facing forward, slide it into one of the charging pockets.

#### Notes

- The light on the charging base will glow continuously when radio/battery is inserted.
- When moving between hot and cold temperatures, do not charge the battery until the battery temperature acclimates (usually about 20 minutes).

- For optimal battery life, remove the radio or battery from the charger within 16 hours. Do not store the radio in the charger.
- Turn radio off while in charging tray.

#### Turning Your Radio On and Off

Turn clockwise to turn the radio on and counterclockwise to turn the radio off.

1. The radio chirps and briefly shows all features icons available on your radio.
2. The display then shows the current channel, code and features that are selected.

#### Setting the Volume

Rotate clockwise to increase the volume or counterclockwise to decrease the volume.

#### Using the Belt Clip

To attach the belt clip:

1. Align the belt clip post with the hole in the back of the radio.
2. Pull the belt clip away from the back of the radio.

To remove the belt clip:

1. Push down on the release tab at the top of the belt clip to release the catch.
2. Pull the belt clip away from the back of the radio.

### Talking and Listening

To communicate, all radios in your group must be set to the same channel and Interference Eliminator Code.

1. To talk, press and hold .
2. When you are finished talking, release .

For maximum clarity, hold the radio two to three inches away from your mouth and speak directly into the microphone. Do not cover the microphone while talking.

#### Talk Range

Your radio is designed to maximize performance and improve transmission range. Do not use the radios closer than five feet apart.

#### Push to Talk (PTT) Timeout Timer

To prevent accidental transmissions and save battery life, the radio emits a continuous warning tone and stops transmitting if you press PTT for 60 continuous seconds.

#### Checking the Channel Before Transmitting

Your radio has multiple channels shared on a "take turns" basis. For uninterrupted communication, do not talk on a channel if someone else is currently talking on it. To check for activity on a channel before you talk, press and hold or for three seconds. If you hear static, the channel is clear to use.

### Initial Setup

#### Selecting the Channel

Your radio has 22 channels. Channels 1 – 7 and 15 – 22 are one watt. Channels 8 – 14 are 0.5 watt. When the radio is on a one-watt channel, displays. When the radio is on a 0.5-watt channel, displays.

1. With the radio on, press . The current channel flashes.
2. Press or to select a channel.
3. Press to confirm your selection or to continue set up.

### Channels and Frequencies

Channel	Frequency	Description	Channel	Frequency	Description
1	462.5625 MHz	GMRS/FRS	12	467.6625 MHz	FRS
2	462.5875 MHz	GMRS/FRS	13	467.6875 MHz	FRS
3	462.6125 MHz	GMRS/FRS	14	467.7125 MHz	FRS
4	462.6375 MHz	GMRS/FRS	15	462.5500 MHz	GMRS
5	462.6625 MHz	GMRS/FRS	16	462.5750 MHz	GMRS
6	462.6875 MHz	GMRS/FRS	17	462.6000 MHz	GMRS
7	462.7125 MHz	GMRS/FRS	18	462.6250 MHz	GMRS
8	467.5625 MHz	FRS	19	462.6500 MHz	GMRS
9	467.5875 MHz	FRS	20	462.6750 MHz	GMRS
10	467.6125 MHz	FRS	21	462.7000 MHz	GMRS
11	467.6375 MHz	FRS	22	462.7250 MHz	GMRS

#### Interference Eliminator Code

This radio has 121 Interference Eliminator Codes to help minimize interference by providing you with a choice of code combinations. To set the code for a channel:

1. Short press until the code starts to flash.
2. Press or to select the code.
3. Press to save the code setting or to continue set up.

You can set a different code for each channel using this procedure.

#### Setting and Transmitting Call Tones

Your radio can transmit different call tones to other radios in your group so you can alert them that you want to talk. You have 10 call tones from which to choose.

To set a call tone:

1. With the radio on, short press until the appears. The current call tone setting flashes.
2. Press or to change and hear the call tone.
3. Press to set the new call tone or to continue set up.

To transmit your call tone to other radios set to the same channel as your radio, press .

**Note:** Setting the call to 0 disables the call tone feature.

#### Hands-Free Use Without Accessories (VOX)

You can use the VOX feature to transmit, hands-free without the need for any voice activation accessories. Once iVOX is turned on, the radio detects your voice and transmits when you speak.

1. Short press until iVOX appears on the display. The current setting On/Off will flash.
2. Press or to select On or Off.
3. Press to set or to continue set up.

#### Setting the Sensitivity Level when in VOX or iVOX Mode

Adjusting the radio's sensitivity level helps minimize the possibility of unintended noises triggering a transmission and helps the radio pick up soft voices.

1. Short press after setting iVOX. VOX will still appear.
2. Press or to select the sensitivity level.

3 = High Sensitivity for quiet environments
2 = Medium Sensitivity for most environments
1 = Low Sensitivity for noisy environments

**Note:** When you connect a VOX accessory, the radio is automatically set to the last chosen sensitivity level.

#### QT Noise Filtering

The QT noise-filtering feature helps to ensure uninterrupted communication with other Motorola radios that have this feature. This feature filters out unwanted transmissions from other radios. This is useful in places where there is heavy radio traffic, such as amusement parks or ski resorts.

**Note:** QT noise filtering is not available when the radio is scanning.

To turn QT noise filtering on or off:

1. Short press until displays. The current setting On/Off will flash.
2. Press or to turn noise filtering On or Off.
3. Press to confirm your selection or to continue set up.

#### To transmit to a radio that has QT noise filtering turned on:

1. Select the same channel and Interference Eliminator Code as the other radio.
2. Press to send a call tone. This allows your voice to pass through the QT noise filter on the receiving radio.
3. Press and speak normally.

**Note:** If you skip step 2, the beginning of your message may not be heard on the receiving radio. For a 320-second period, starting after the last transmission, all transmissions received on the selected channel and code will pass through the QT noise filter.

#### Keypad Tones

You may enable or disable the speaker key tones. You will hear the key tone each time a button is pushed.

1. Short press until the current setting On/Off flashes and appears.
2. Press either or to turn On or Off.
3. Press to confirm or to continue set up.

When the Key Tone Feature is off, the following are not disabled:

- Transmit timeout alert tone;
- Power-down alert tone;
- Low battery alert tone; or
- The transmitted TCT tone.

#### Transmitting a Talk Confirmation Tone

You can set your radio to transmit a unique tone when you finish transmitting. It is like saying "Roger" or "Over" to let others know you are finished talking.

1. With the radio on, short press until the appears. The current setting On/Off flashes.
2. Press or to turn On or Off.
3. Press to set or to continue set up.

### Special Features

#### Keypad Lock

To avoid accidentally changing your radio settings:

1. Press until displays.
2. When in lock mode, you can turn the radio on and off, adjust the volume, receive, transmit, send a call tone, and monitor channels. All other functions are locked.
3. To unlock the radio, press until is no longer displayed.

#### Scanning Channels

Use scanning to monitor channels and codes for transmissions or to find someone in your group who has accidentally changed channels.

1. Press and release or . The scan indicator displays .
2. When the radio detects channel activity, it stops scanning and you can hear the transmission.
3. To respond to the transmitting, press within five seconds.
4. If no transmissions are found, press again to turn the scan function off.

**Note:** If your radio's Interference Eliminator Code is set to 0 while scanning, the radio checks for activity in each channel regardless of the code used on the channel. If your radio's Interference Eliminator Code is set to 1-121, the radio checks for activity only on channels using codes 1-121 and ignores channels using code 0.

#### Advanced Scan

If the radio stops scanning on a channel you do not want to listen to, briefly press and release or to resume scanning for the next active channel.

1. To prevent the radio from scanning a channel, press and hold or for at least three seconds, then release, when the scan first stops on that channel. This temporarily removes the channel from the scan list.
2. Press to exit scan mode.
3. Press a second time to activate scan again.
4. To restore a previously deleted channel, turn the radio off and then back on. The channel is now restored.

#### Hands-Free Use With Accessories (VOX)

You can transmit hands-free with the use of optional accessories. Once VOX is turned on, the radio detects your voice and transmits when you speak.

1. Turn the radio off and plug the VOX accessory into the accessory port.
2. VOX will show.
3. To transmit, speak into accessory microphone. There is a short delay between the time you start talking and when the radio transmits.
4. To turn VOX off, press or remove the audio accessory.

### Warranty

#### Limited Warranty for Personal Communication Products, Accessories and Software Purchased in the United States or Canada

##### What Does this Warranty Cover?

Subject to the exclusions contained to the right, Giant International Ltd. warrants the Motorola branded wireless telephones, pagers, and consumer

